

## Student Satisfaction Survey Results (TSH) – Autumn Term 2016/7

### Headline data

Total surveys completed for the Skills Hub: <u>17</u>		2016/7 AGREE %
Survey Question		
I feel safe at the Skills Hub		88%
My teachers use different activities to help me learn		88%
My meetings with my Skills Coaches help me to achieve		100%
I know what I can do next after I have completed my time at the Skills Hub		88%

### Summary of main findings for the Summer Term:

The SLT approved questions have been kept from the previous 2015/6 school year for continuity and future comparisons. There were two additional questions, 'I have received a copy of the Safeguarding leaflet' and 'The School Charter has been explained to me'. The Skills Coaches were asked to conduct the survey in the tutorial sessions and to brief the students on its rationale.

In comparison with 2015/6, there has been an overall improvement to the student experience at The Skills Hub. All of the responses that can be compared with the previous year under 'Safety and Fairness' show a significant positive increase. Although 'All students are treated fairly' question received 65% of the number of agrees – this was still 22% up on the previous year.

Students agree that 'teachers use different activities to help them learn', an increase of 18% in the same term as 2015/6. However, there is a 9% decrease in the student perception on the feedback they receive and the actions to improve.

The highest level of agreement is the 100% response to student's 'meeting with their Skills Coaches'. Also, possibly linked to the Skills Coaches is the 18% improvement to the 'I know what I can do next after I have completed my time at the Skills Hub'.

### Student Summary

#### Highest levels of agreement

3.2	My meetings with my Skills Coaches help me to achieve	100%
2.2	My teachers use different activities to help me learn	88%
3.3	I know what I can do next after I have completed my time at the Skills Hub	88%

#### Lowest approval

4.1	I am satisfied with the quality of the food served at lunch-times	35%
1.3	All students are treated fairly	65%
1.4	Bullying is dealt with effectively	71%
1.6	I would recommend the Skills Hub to other young people not in mainstream school	71%
2.6	I am helped to improve my numeracy skills within my subjects	71%

## Autumn Student Satisfaction Survey Results (TSH)

The Student Satisfaction Survey was conducted during the first half-term of Term 1 through a paper-based questionnaire. The original questions were previously approved by SLT and are now part of the School Calendar for The Skills Hub, Young People's Academy and the PST provision. The results are based on a total 17 participants – from the Skills Hub.

	SURVEY QUESTIONS	2015/6 Term 1		2016/17 Term 1	
		AGREE %	DISAGREE %	AGREE %	DISAGREE %
<b>1.</b>	<b>SAFETY AND FAIRNESS</b>				
1.1	I feel safe at the Skills Hub	74	26	88(+12)	12
1.2	I am safe travelling to and from the Skills Hub	74	26	88(+12)	12
1.3	All students are treated fairly	43	57	65(+22)	35
1.4	Bullying is dealt with effectively	70	30	71(+1)	29
1.5	I know who to report bullying incidents	61	39	82(+21)	18
1.6	I would recommend the Skills Hub to other young people not in mainstream school	52	48	71(+19)	29
1.7	I have received a copy of the Student Safeguarding leaflet	-	-	65	35
<b>2.</b>	<b>TEACHING AND LEARNING ON YOUR COURSE</b>				
2.1	The teaching on my course good	83	17	82(-1)	18
2.2	My teachers use different activities to help me learn	70	30	88(+18)	12
2.3	I know what I am expected to learn/achieve in my lessons	87	13	88(+1)	12
2.4	I know who to ask for help	83	17	88(+5)	12
2.5	I am helped to improve my spelling, punctuation and grammar	78	22	82(+4)	18
2.6	I am helped to improve my numeracy skills within my subjects	74	26	71(-3)	29
2.7	My teachers mark my work and give me feedback and actions to improve it	91	9	82(-9)	18
<b>3.</b>	<b>SUPPORT AND PROGRESSION</b>				
3.1	My teachers/teaching assistants are friendly	87	13	88(+1)	12
3.2	My meetings with my Skills Coaches help me to achieve	87	13	100	0
3.3	I know what I can do next after I have completed my time at the Skills Hub	70	30	88(+18)	12
3.4	The School Charter has been explained to me	-	-	65	35
<b>4.</b>	<b>LUNCHES</b>				
4.1	I am satisfied with the quality of the food served at lunch-times	13	87	35(+22)	65