

Student Satisfaction Survey Results – Spring Term/Term 2 2017/18

The Student Satisfaction Survey was conducted during the second half of Term 2 through a paper-based questionnaire. The original questions were previously approved by SLT and are now part of the School Calendar for The Skills Hub. The results are based on a total 30 participants – from the Skills Hub.

	SURVEY QUESTIONS	2017/18 Term 1		2017/18 Term 2	
		AGREE %	DISAGREE %	AGREE %	DISAGREE %
1.	SAFETY AND FAIRNESS				
1.1	I feel safe at the Skills Hub	91	9	100	0
1.2	I am safe travelling to and from the Skills Hub	94	6	100	0
1.3	All students are treated fairly	42	58	80	20
1.4	Bullying is dealt with effectively	67	33	87	13
1.5	I know who to report bullying incidents	82	18	96	4
1.6	I would recommend the Skills Hub to other young people not in mainstream school	48	52	73	27
1.7	I have received a copy of the Student Safeguarding leaflet	52	48	70	30
2.	TEACHING AND LEARNING ON YOUR COURSE				
2.1	The teaching on my course good	79	21	70	30
2.2	My teachers use different activities to help me learn	85	15	80	20
2.3	I know what I am expected to learn/achieve in my lessons	91	9	87	13
2.4	I know who to ask for help	91	9	96	4
2.5	I am helped to improve my spelling, punctuation and grammar	85	15	83	17
2.6	I am helped to improve my numeracy skills within my subjects	82	18	93	7
2.7	My teachers mark my work and give me feedback and actions to improve it	91	9	97	3
3.	SUPPORT AND PROGRESSION				
3.1	My teachers and mentors/teaching assistants are friendly	100	0	97	3
3.2	My meetings with my Skills Coaches help me to achieve	94	6	100	0
3.3	I know what I can do next after I have completed my time at the Skills Hub	73	37	97	3
3.4	The School Charter has been explained to me	94	6	100	0
4.	LUNCHES				
4.1	I am satisfied with the quality of the food served at lunch-times	33	65	53	67